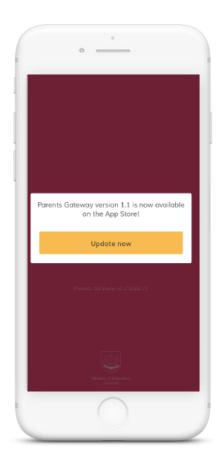
Step 1 – SingPass Registration and 2FA Setup

SingPass 2-Step Verification (2FA) is required for onboarding. If you have not registered for a SingPass or have not set up the 2FA, please visit the SingPass website (https://www.singpass.gov.sg), or scan the QR codes below to do so. Should you require further assistance, please contact SingPass Helpdesk at 6643-0555.

SingPass Registration	2FA Activation

Step 2 – Parents Gateway Mobile App

 Notification to upgrade to the new Parents Gateway mobile app in Nov 2018





3. The app will download automatically



2. Tap on "Update"







4. The old Parents Gateway logo will be replaced



5. Once successful, parents will need to onboard using their SingPass.

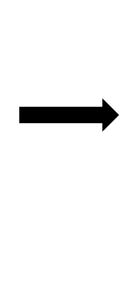


Note: Supported OS Versions - Android 6.0 or later & iOS 9.1 or later

Step 3 – One-Time Onboarding

1. Tap on "Login with SingPass"

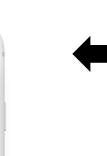




3. Tap on "Retrieve" to retrieve your child(ren)'s information

> Let's get started We will be retrieving your child's information based on your SingPass ID

0

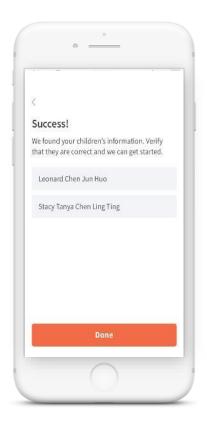


2. Login with your SingPass (2FA)





4. Tap on "Done" to complete onboarding



5. You should see your child(ren)'s school announcements and activities (if any)

Home			
Children			
LC	ST		
Leonard	Stacy		
Respond by 12			9
Swimmi	ing lessons		
		informed that i d the swimmin	
Mr. Tan Chee Bo	zk.	Po	isted 1 hour ago
Early dis	smissal thi	s thursday	(c) (1)
Dear Parer	nts, please be	informed that y at the Sports (
Nr. Tan Chee Bo	zk.	Po	ested 1 hour ago
Respond by 23	2 Feb		ST
6	=	G	0