



Dear Parents

Parents Gateway Official Mobile App

Thank you for your participation in the Parents Gateway Pilot Programme since 2017! We hope that you have benefitted from the convenience of performing simple administrative functions and staying updated on your child’s school programmes and activities. We have redesigned the mobile app based on feedback from parents and schools.

As a participant of the pilot programme, you will get to use the new mobile app first! You will be receiving a notification to upgrade to the new Parents Gateway mobile app and perform a one-time onboarding process in November 2018. Please refer to Annex A for a step-by-step guide.

The new Parents Gateway mobile app is an enhancement from the trial mobile app and is housed on a different platform. Some of the features in the new app are currently being developed and will be available from March 2019 onwards. The key differences between the trial and new official app are:

	Parents Gateway (Trial)	Parents Gateway (New)
Important note	Once downloaded, the trial mobile app will be automatically deleted and replaced with the new mobile app. Previous data (e.g. past announcements and consent forms) on the trial mobile app will not be available on the new mobile app.	
Features available:		
• School Communications	Yes	Yes
• Consent forms	Yes	Yes
• Contact Updates	Yes	Will be available from Mar 2019
• Travel Declaration	Yes	Will be available from Mar 2019
User login	User account creation with new login id and password	SingPass login

Should you have any questions, please contact Mr Tan Yaw Jin (HOD/ICT) at tan_yaw_jin@schools.gov.sg or Mr Melvin Lee (ICT Associate) at lee_jun_xiong_melvin@schools.gov.sg.

Thank you very much for your continuous support for Parents Gateway.

Yours sincerely

Mr Shawal bin Hussin
Principal



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